IT Management & Governance

Only 35% of organizations are effective across their entire process landscape.

Be sure that you have clear ownership and accountability for all critical IT functions.

Our **IT Management & Governance Diagnostic** will highlight your organization's most pressing IT process needs and prioritize its effectiveness and importance to the business. The underlying framework provides a comprehensive set of methodologies to train leadership.

Your investment,
$8,500

Diagnostics include a quantitative survey and a verbal presentation along with a written report of our findings. Most diagnostics can be completed in 2 to 4 weeks (longer for large organizations).

Get the data you need to optimize and improve your core IT processes today!

For more information about this diagnostic, contact:
Advisory@mssbta.com | 602-387-2100

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Business Transformation Advisory

Frequently Asked Questions:

Who does this survey go out to? *Leaders (manager and above) <u>within</u> IT*

How long will it take participants to complete the survey? *15-20 minutes*

How many questions are there? *3 questions for each of the 45 core processes*

What is the target participation rate? *70-75%*

Are anonymous results available? *No*

How is the survey invitation sent? *CIO/Head of IT distributes survey link to IT leaders and managers*

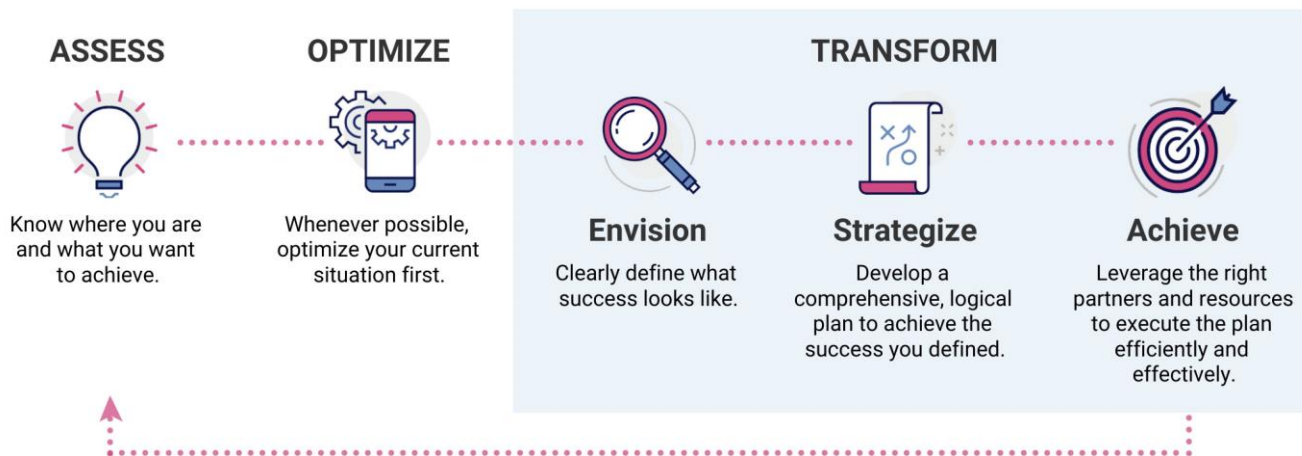**What preparatory documents are required?**
- *Work Order*

Can I customize the questions? *No*

Is benchmarking data available? *Yes*

Is there a year-over-year comparison? *No*

MSS Business Transformation Advisory

- Providing consulting services to mid-sized, enterprise, and Public Sector clients since 1986
- Award-winning regional boutique consultancy headquartered in Phoenix, AZ
- Focused on helping clients align people, processes, and technology to improve business results

ASSESS
Know where you are and what you want to achieve.

OPTIMIZE
Whenever possible, optimize your current situation first.

TRANSFORM

Envision
Clearly define what success looks like.

Strategize
Develop a comprehensive, logical plan to achieve the success you defined.

Achieve
Leverage the right partners and resources to execute the plan efficiently and effectively.

"MSSBTA truly stood on the customer's side and escalated issues to vendors in a timely manner. The consultants understand how to get problems resolved." **- CIO**

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