

10 LEADERSHIP, GOVERNANCE, and ACCOUNTABILITY

benefits of

Leadership, Governance, and Accountability (LGA) is the umbrella that protects every significant initiative. Properly executed, LGA minimizes risk, ensures sustainable project success, and drives positive business outcomes.



LEADERSHIP

Clearly defined business outcomes aligned with organization strategy

Complete and validated contracts and a project plan aligned across all initiative contributors, designed to deliver stated business objectives

One point of contact to oversee and manage all aspects of the initiative



GOVERNANCE

Clearly defined decision making process

Roles, responsibilities, and expectations are clearly defined and aligned with the project goals and objectives

Clarified expectations regarding communication and meeting cadence



ACCOUNTABILITY

All contributors are held accountable for meeting commitments

Quality standards are met

Initiative outcomes are delivered within budget

On-time Go-live is achieved

Connect with **MSS Business Transformation Advisory** to learn how Leadership, Governance, and Accountability best practices can ensure project success. Advisory@mssbta.com or **602-387-2100**

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